

PO Box 2044
Seaford
VIC 3198
Phone: (1800) 507 501
Fax: (1800) 500-969

10-Aug-05

Upper Ferntree Gul VIC 3156

Dear Ms

Q537WL3893

Thank you for moving with our Removal Service.

We are always very interested in feedback regarding the quality of your Removal.

If you wish to make a comment, please complete the Quick Questionnaire below and return it to us FREE, addressed to:

Removal Services
Reply Paid 398 (No Postage Stamp Required)
KNOXFIELD VIC 3180

1. Was the driver on time ? Yes No
2. Was the removal crew friendly and well presented ? Yes No
3. Were your possessions treated gently and efficiently ? Yes No
4. Can you suggest any improvements or alterations ? Yes No

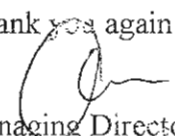
THANK YOU!

5. Will you be recommending us ? Yes No
6. How did you hear about us ?

WEBSITE

7. Other Comments ?
CARE IS MUCH MORE IMPORTANT
THAN BEING ON TIME SO

Thank you again for using our Services.


Managing Director

NOT USEFUL TO
PRESSURE DRIVERS
TO MEET A SCHEDULE
BETTER TO LEAVE IT TO
THEM TO NEGOTIATE WITH
CUSTOMER.